



# PRIVACY SUMMARY



BASSADONE AUTOMOTIVE  
FINANCE



At Bassadone Automotive Finance Ltd we do all we can to respect your rights to privacy and the protection of your personal information. We are part of Bassadone Automotive Group and this notice sets out a summary of what we do with your information in order to run our business and provide our customers with products and services.

## The information we use and where we get it from

---

We collect and process various categories of personal information, including basic information such as name; contact details, as well as information about financial circumstances and transactions. All the information we hold is collected from you (our customer) or from 3rd parties on your behalf (such as vehicle details from a car dealership).

## Your rights

---

You have certain legal rights to control what we do with your information. This includes a right to get access to your personal information; to request us to correct or update incorrect information; to object to, or request that we restrict processing your information in certain circumstances; to object to direct marketing; and to receive the personal information you provided in a portable format.

For more information about your rights, including how to exercise them and the circumstances in which they apply, please refer to our terms and conditions on our website: <http://www.bassadonefinance.gi/privacy-policy>

If you wish to raise a complaint on how we have handled your personal information, you can contact our Data Protection Officer at [dpo@bassadone.gi](mailto:dpo@bassadone.gi). We hope that we can address any concerns you may have, but you can always contact the relevant data protection authority; The Gibraltar Regulatory Authority.

# How Bassadone Automotive Finance uses your information

---

We use your information for the assessment of finance requests and to meet the legal and regulatory requirements in order to provide our services.

We also use data for the in house management of our services and for the day to day running of our business.

Your data is also used to provide reports requested by legal and regulatory agencies and to action change of ownership of vehicles.

## Sharing your information outside BAF

---

We keep your information confidential and will only share your information outside of the Bassadone Automotive Group for the purposes mentioned in our privacy notice. This includes sharing with third parties such as law enforcement agencies or regulatory bodies including the FSC.

## Transferring information overseas

---

Bassadone Automotive finance will not transfer your information outside of Gibraltar, unless through a legal request under the terms of applicable Data Protection Laws.

## Credit assessment

---

When you apply for a product or service we may request information about you from credit reference agencies and we will explain the details and what that means for you when you apply.

When you apply for finance we use your data and any relevant historic Bassadone Automotive Finance data to make a credit assessment.

If you as a client complete a finance with us then we keep your data to enable us to run your account and for any regulatory requirements.

## How long we keep your information

---

We don't keep your information for longer than we need to; for finance contracts we are required to maintain records for six years after your contract ends, unless we are required to keep it longer (for example due to a court order or investigation by law enforcement agencies or regulators).

For incomplete and withdrawn finance applications we retain Data for up to 2 years.

## Communications about your account

---

We may contact you with information relevant to the operation and maintenance of your account by a variety of means including; email; text message; WhatsApp; post or telephone. If at any point in the future you change your contact details you should tell us promptly about those changes, to ensure the data we hold about you is accurate.

## Security

---

We are committed to ensuring that your information is secure with us and with third parties who act on our behalf. We use many tools to make sure that your information remains confidential and accurate and we may monitor or record calls, emails, text messages or other communications in order to protect you and us.